



Ministry of Health and Wellness

Award of Procurement Contract **Notice under section 40(7) of the Public Procurement Act**

This is to notify that, following the bidding exercise carried out by the Ministry of Health and Wellness for the “**Procurement of Laundry Services for Hospital Clothing for a period of Thirty-Six (36) months for Health Region 3: SAJ Anerood Jugnauth (SAJ) Hospital and Others (File reference: MHPQ/WKS&S/2025-2026/Q5)**”, the contract has been awarded to **Dry Cleaning Services Ltd of Royal Road, Cassis** for the contract price of **Rs 32,993,025.00 (Rupees Thirty –Two Million Nine Hundred and Ninety-Three Thousand and Twenty –Five only)** exclusive of VAT.

**Acting Senior Chief Executive
Ministry of Health and Wellness
4th Floor, Nexsky Building
Hotel Avenue, Ebene
21 November 2025**

Ministry of Health and Wellness

MHPDO/WK&S/2025-2026/DO10

COPY

14 October 2025

The Chief Executive Officer
 Dry Cleaning Services Ltd
 (Attn: Mr Christophe BOURGAULT DU COUDRAY)
 Royal Road
 Cassis
 Tel: 207 2000
 Email: info@dcs.mu / christophe@dcs.mu

Dear Sir,

**Procurement of Laundry Services for Hospital Clothing for a period of 36 months
 for Health Region 3: Sir Anerood Jugnauth (SAJ) Hospital**

Please refer to your offer dated 21 August 2025 in response to our Invitation for Bids for the Procurement of Laundry Services for Hospital Clothing for a period of 36 months for Health Region 3: Sir Anerood Jugnauth (SAJ) Hospital (e-Procurement System Ref. No: HEALTH/IFB/2025/2240) dated 24 July 2025 on the above subject.

2. We wish to inform you that your offer for the execution of the Laundry Services for Hospital Clothing for a period of thirty-six (36) months for Health Region 3, Sir Anerood Jugnauth (SAJ) Hospital for the sum of Rs 32,993,025.00 (Rupees Thirty-Two Million Nine Hundred and Ninety-Three Thousand and Twenty-Five only) Inclusive of all applicable charges, duties, taxes and exclusive of VAT, subject to the terms and conditions and Scope of Services and Performance Specifications of the Bidding documents and extracts at Annex has been approved.

Item No	Description	Period	Amount (Excl. of VAT) (Rs)	Cumulative for Year 1, 2 and 3 (Excl. of VAT) (Rs)
1	Laundry Services for Hospital Clothing for a period of thirty-six (36) months for Health Region 3, Sir Anerood Jugnauth (SAJ) Hospital	Year 1	10,770,775.00	32,993,025.00
		Year 2	10,996,700.00	
		Year 3	11,225,550.00	

Issued (Mail + Reg Post +
 Special delivery)¹

GA 15/10/25



3. The contract shall be for a period of **thirty-six (36) months** and shall be inclusive of labour and transport. However, no subsequent offer or any claims for **labour and/or transport** shall be entertained throughout the duration of the contract. The intended start date for the commencement of the services shall be **11 November 2025**, renewable thereafter on an annual basis subject to satisfactory performance for a further period of two years.
4. **Liquidated damage for any delay will be charged at the rate of 0.5% per day of the value of undelivered items for the services.** The maximum amount of liquidated damage is 10 percent of the Contract Price for the respective year.
5. **Payment will be effected on a monthly basis** after receipt of complete invoice and accompanying documents as required by the User Department after confirmation that the cleaning services have been effected satisfactorily as per the scope of services. All documentations including claims should be addressed to the Regional Health Services Administrator or his /her representatives of the respective regions/sites. You are therefore requested to contact the latter for coordination and follow up of the service.
6. You are requested to submit within **twenty-one (21) days** as from date of this letter a **Performance Security** representing 5% of the contract value for year 1 issued by a Commercial bank/Insurance Company operating in Mauritius. The Performance Security should be valid for a period of **twenty-eight (28) days beyond the contractual period** and should be submitted to the Officer-in-Charge, Procurement Registry, Ministry of Health and Wellness, 1st Floor, Nexsky Building, Hotel Avenue, Cybercity, Ebène.
7. Any correspondence or query in regard to this award should be addressed to the Acting Senior Chief Executive, Attn: **Mrs B.S.Gungadeen**, 4th floor, Ministry of Health and Wellness, Nexsky Building, Hotel Avenue, Cybercity, Ebène.
8. Please acknowledge receipt of this offer by email: procreg@govmu.org within **seven (7) days as from date of this letter.**
9. Until and unless a formal agreement is signed, this Letter of Award and your offer dated **21 August 2025** shall constitute a binding agreement between you and Ministry of Health and Wellness.

Yours faithfully,



R.S. Rambhujun
for Acting Senior Chief Executive



Ministry of Health and Wellness

Contract Agreement

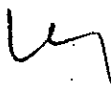

This CONTRACT (hereinafter called the "Contract") is made the day of the month of **November 2025**, between, on the one hand, **Ministry of Health and Wellness** (hereinafter called the "Employer") and, on the other hand, **Dry Cleaning Services Ltd** represented by **Mr Christophe BOURGAULT DU COUDRAY** of Royal Road, Cassis (hereinafter called the "Service Provider").

WHEREAS

- a) the Employer has requested the Service Provider to provide certain Services known as **"Procurement of Laundry Services for Hospital Clothing for a period of thirty-six (36) months for Health Region 3: SAJ Anerood Jugnauth (SAJ) Hospital"** – file references - **MHPQ/WKS&S/2025-2026/Q5** and **MHPDO/WKS&S/2025-2026/DO10** as defined in the General Conditions of Contract attached to this Contract (hereinafter called the "Services" and the remedying of any defects therein);
- b) the Service Provider, having represented to the Employer that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of **Rs 32,993,025.00 (Rupees Thirty-Two Million Nine Hundred and Ninety-Three Thousand and Twenty-Five only)** inclusive of all applicable charges, duties, taxes and exclusive of VAT for a period of thirty-six (36) months as per rates mentioned in your bid.

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:

- (a) the Letter of Acceptance;
 - (b) the Service Provider's Bid
 - (c) the Special Conditions of Contract;
 - (d) the General Conditions of Contract;
 - (e) the Scope of Service and Performance Specifications; and
 - (f) the Priced Activity Schedule.
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2. Payment Terms

Payments shall be made according to the following schedule:

- (a) Payment will be effected on a monthly basis after receipt of complete invoice. The Employer will promptly arrange for the payment of those invoices that are partly or fully in order pending clearance for unconformities, if any, in any one of the invoice.
 - (b) Payment shall be made within 21 days of receipt of the invoice and the relevant documents specified in Section VII Special Conditions of Contract Sub-Clause 6.4.
3. The mutual rights and obligations of the Employer and the Service Provider shall be as set forth in the Contract, in particular:
- (a) the Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
 - (b) the Employer shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of Mauritius on the day, month and year indicated above.

Signed by:

for and on behalf of the Employer

Signed by:

for and on behalf of the Service Provider

Name: **N. Jugmohunsing**

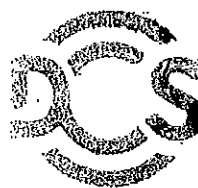
for Acting Senior Chief Executive



Seal of Employer

Name: **Mr Christophe BOURGAULT DUCOUDRAY**

Chief Executive Officer



Dry Cleaning Services Ltd.
☎ (+230) 207 2000
☎ (+230) 208 4193
✉ info@dcs.mu
* Royal Road, Cassis,
11303, Mauritius

dcs.mu

Seal of the Service Provider

Government of Mauritius e-Procurement System

Government of Mauritius e-Procurement System

Document Name: Procurement of Laundry Services for Hospital Clothing for a period of 36 months for Health Region 3: Sir Anerood Jugnauth (SAJ) Hospital

Tender NO. : HEALTH/IFB/2025/2240

Child Item Number	Description	Unit of Measure	Quantity	Estimated Rate	Estimated Price in MUR	Rate in MUR	Amount in MUR excluding VAT	Currency	Exchange Rate
3.1	Apron (Grey and White)	Unit	32500			39.00	1267500.00		
3.2	Bedsheets (white and Coloured)	Unit	200000			34.20	6840000.00		
3.3	Blankets	Unit	32500			45.90	1491750.00		
3.4	Drawsheets	Unit	5000			41.85	209250.00		
3.5	Green Gowns	Unit	5000			37.00	185000.00		
3.6	Green sheets	Unit	8000			32.65	261200.00		
3.7	Green shirts	Unit	5000			24.75	123750.00		
3.8	Green trousers	Unit	5000			26.05	130250.00		
3.9	Pillow Cases	Unit	18000			9.90	178200.00		
3.10	Trolley covers	Unit	21000			25.65	538650.00		

BID SUBMISSION FORM - OAB NON CONSULTANCY (VER. 1.0)

Please click on 'Decrypt' to fill the Bid Submission Form, and to ascertain that the amount and currencies that have been carried forward are the same as per your price breakdown as worked out in the Price Schedules or Bill of Quantities:

To:

Ministry of Health and Wellness

We, the undersigned, declare that::

(a) We have examined and have no reservations to the Bidding Documents, including Addenda issued in accordance with Instructions to Bidders (ITB) Clause 12;:

(b) We offer to execute the following contract in accordance with the conditions of Contract, Scope of Service and Performance Specifications, and Activity Schedule accompanying this Bid::
Procurement of Laundry Services for Hospital Clothing for a period of 36 months for Health Region 3: Sir Anerood Jugnauth (SAJ) Hospital

(c) The total price of our Bid excluding discounts offered in item (d) below::

(i) Price brought forward from Detailed Activity Schedule:

Base Bid Price:

Total Price from Detailed Activity Schedule	Item Reference (applicable in case of lot wise bidding)
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Handwritten signature/initials

Government of Mauritius e-Procurement System

Government of Mauritius e-Procurement System

Document Name: Procurement of Laundry Services for Hospital Clothing for a period of 36 months for Health Region 3: Sir Anerood Jugnauth (SAJ) Hospital

Tender NO. : HEALTH/IFB/2025/2240

32993025.00

(Thirty Two Million Nine Hundred Ninety Three Thousand Twenty Five Mauritian Rupees Only)

32993025.00

(ii) Price brought forward from Detailed Activity Schedule - Alternate Bid, if applicable and if provided by supplier:

Alternate Bid Price:

Total Price from Alternate Detailed Activity Schedule

0

(Zero Mauritian Rupee Only)

(d) The discounts offered and the methodology for their application are::

(i) Discount on Base Bid::

Discount

N/A

Methodology of Application

0
(Zero Mauritian Rupee Only)

(ii) Discount on Alternate to Base Bid:

Discount

N/A

Methodology of Application

0
(Zero Mauritian Rupee Only)

19th November 2025

(e) Our bid shall be valid for the following period from the date fixed for the bid submission deadline in accordance with the Bidding Documents, and it shall remain binding upon us and may be accepted at any time before the expiry of that period:

(f) If our bid is accepted, we commit to obtain a Performance Security in accordance with the Bidding Document::

(g) We certify/confirm that we comply with eligibility requirements as per ITB Clause 5.:

(h) We, including any subcontractors or suppliers for any part of the contract, do not have any conflict of interest in accordance with ITB 5.1.1:

(i) We are not participating, as a Bidder in more than one bid in this bidding process.:

(j) Our firm, its affiliates or subsidiaries, including any Subcontractors or Suppliers for any part of the contract, has not been declared ineligible under the laws of Mauritius::

* (k) Are you a government owned entity?:

No

* If Yes, are you meeting the requirements of ITB 5.5? If No, select Not Applicable

Not Applicable

(l) We understand that this bid, together with your Letter of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed::

uf (12)

Government of Mauritius e-Procurement System

Government of Mauritius e-Procurement System

Document Name: Procurement of Laundry Services for Hospital Clothing for a period of 36 months for Health Region 3: Sir Anerood Jugnauth (SAJ) Hospital

Tender NO. : HEALTH/IFB/2025/2240

(m) We have taken steps to ensure that no person acting for us or on our behalf will engage in any type of fraud and corruption as per the principles described hereunder, during the bidding process and contract execution: i. We shall not, directly or through any other person or firm, offer, promise or give to any of the Public Body's employees involved in the bidding process or the execution of the contract or to any third person any material or immaterial benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract. ii. We shall not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the bidding process. iii. We shall not use falsified documents, erroneous data or deliberately not disclose requested facts to obtain a benefit in a procurement proceeding. We understand that transgression of the above is a serious offence and appropriate actions will be taken against such bidders..

(n) We have read and understood the content of the Bid Securing Declaration form and subscribe fully thereto, where this compliance is required by the procuring entity. We further understand that this declaration shall be construed as a signed Bid Securing Declaration which could lead to disqualification on the grounds mentioned therein..

(p) The following commissions, gratuities, or fees have been paid or are to be paid with respect to the bidding process or execution of the Contract (if none has been paid or is to be paid, indicate 'NONE'):

NONE

(q) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive::

Name of Person duly authorized to digitally signing the bid: Christophe Bougault Du Coudray
In the Capacity of: Chief Executive Officer

Duly authorized to digitally sign the bid for and on behalf of: Dry Cleaning Services Ltd

Bid Securing Declaration By subscribing to the undertaking in respect of paragraph (n) of the Bid Submission Form: I/We accept that I/we may be disqualified from bidding for any contract with any Public Body for the period of time that may be determined by the Procurement Policy Office under section 35 of the Public Procurement Act, if I am/we are* in breach of any obligation under the bid conditions, because I/we: (a) have modified or withdrawn my/our Bid after the deadline for submission of bids during the period of bid validity specified by the Bidder in the Bid Submission Form; or (b) have refused to accept a correction of an error appearing on the face of the Bid; or (c) having been notified of the acceptance of our Bid by the public body during the period of bid validity, (i) have failed or refused to execute the Contract, if required, or (ii) have failed or refused to furnish the Performance Security, in accordance with the Instructions to Bidders. I/We understand this Bid Securing Declaration shall cease to be valid (a) in case I/we am/are the successful bidder, upon our receipt of copies of the contract signed by you and the Performance Security issued to you by me/us; or (b) if I am/we are not the successful Bidder, upon the earlier of, (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiry of the validity of my/our Bid. In case of a Joint Venture, all the partners of the Joint Venture shall be jointly and severally liable..

37

Section VII. Special Conditions of Contract

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.1(a)	The Adjudicator is <i>Not Applicable</i>
1.1(d)	The contract name is Procurement of Laundry Services for Hospital Clothing for a period of 36 months for Health Region 3: Sir Anerood Jugnauth (SAJ) Hospital.
1.1(g)	The Employer is Ministry of Health and Wellness.
1.1(l)	The Member in Charge is
1.1(o)	The Service Provider is

1.4	<p>The addresses are:</p> <p>Employer: The Senior Chief Executive Ministry of Health and Wellness Level 4, NexSky Building, Cybercity Hotel Avenue, Ebène</p> <p>Attention: : Assistant Manager Procurement and Supply (Works & Services Section)</p> <p>Tel : 490 4200 Ext:1068/1036</p> <p>Facsimile :</p> <p>Service Provider:</p> <p>Attention:</p> <p>Facsimile:</p>								
1.6	<p>The Authorized Representatives are:</p> <table border="1" data-bbox="534 1041 1441 1238"> <thead> <tr> <th>Sn</th><th>Region</th><th>Location</th><th>Contact details</th></tr> </thead> <tbody> <tr> <td>1</td><td>3</td><td>Sir Anerood Jugnauth (SAJ) Hospital</td><td>Name: Ms. Y. D. Ramkissoon (RHSA) Telephone: +230 490 1212</td></tr> </tbody> </table> <p>For the Employer:</p> <p>_____</p> <p>For the Service Provider: _____</p>	Sn	Region	Location	Contact details	1	3	Sir Anerood Jugnauth (SAJ) Hospital	Name: Ms. Y. D. Ramkissoon (RHSA) Telephone: +230 490 1212
Sn	Region	Location	Contact details						
1	3	Sir Anerood Jugnauth (SAJ) Hospital	Name: Ms. Y. D. Ramkissoon (RHSA) Telephone: +230 490 1212						
2.1	<p>The date on which this Contract shall come into effect is as <i>from the signature of Contract Agreement between both parties.</i></p>								
2.2.2	<p>The Intended Starting Date for the commencement of Services is <i>within 7 days after signature of Contract or as agreed by both parties.</i></p>								
2.3	<p>The Intended Completion Date is <i>36 months from the intended commencement date of the contract renewal yearly upon satisfactory service as assessed by the Ministry.</i></p>								
3.2.3	<p>Activities prohibited after termination of this Contract are: Not applicable</p>								

3.9	The Service provider shall not use these documents and software for purposes unrelated to this Contract without the prior written approval of the Client.
3.10.1	<p>The liquidated damages rate is 0.5% per day of the value of undelivered items for the services at a location in the respective hospitals.</p> <p>The maximum amount of liquidated damages is 10% of the Contract Price.</p>
3.10.3	The percentage of the cost of having a Defect corrected to be used for the calculation of Lack of performance Penalty/(ies) is 125%.
5.1	The assistance and exemptions provided to the Service Provider are: None
6.2(a)	The amount in local currency is MUR.
6.2(b)	The amount in foreign currency or currencies is Not Applicable.
6.4	<p>Payments shall be made according to the following schedule:</p> <p>(a) Advanced payment is not applicable.</p> <p>(b) The Public Body undertakes to effect payment within 21 working days from receipt of invoice after supply of the service items to the satisfaction of the Public Body, subject to the Service Provider submitting all required documents. Final payment shall be adjusted to reflect any non-compliance in the execution of the contract. In case the Supplier is an SME, payment will be effected within 14 working days.</p>
6.5	The interest rate is 1% above repo rate of Bank of Mauritius.
6.6.1	Price adjustment is <i>not to be applied</i> in accordance with Sub-Clause 6.6.
7.1	<p>The principle and modalities of inspection of the Services by the Employer are as follows:</p> <p>Collection: Regular / Irregular</p> <p>Delivery : Regular / Irregular</p> <p>Washing: Good / Satisfactory / Poor</p> <p>Ironing: Satisfactory / Poor</p> <p>Packing : Satisfactory / Poor</p> <p>Mixing of Clothes for different hospitals</p> <p>Outstanding / owing clothes</p> <p>Torn Clothes</p>

	<p>N.B.</p> <p>Bidders who fail to abide to these principles and modalities will be strictly penalized as follows:</p> <p>(a) 10 % of the value of the amount of the service (computed in respect of the linen items) will be deducted for <u>irregular collection</u> (as regards to the time stated for collection of soiled items), <u>delivery</u> (within 48 hrs after collection) and outstanding or clothing items becoming due.</p> <p>(b) No payment will be effected for the followings:-</p> <ul style="list-style-type: none"> (i) Poor washing (ii) Poor Ironing (iii) Poor packing (iv) Torn clothing items (v) Mixing of linens for different hospitals* <p>*For mixing of linens, the service provider will also be required to return back the mixed linen and deliver same to their respective hospital(s) at their own cost and within the shortest lapse of time.</p>
8.2.3	The Adjudicator is not applicable.
8.2.4	<p>The arbitration procedures of the following institutions will be used: <i>[choose any one of the two options as appropriate]</i>:</p> <p>(a) <i>Arbitration in Mauritius:</i></p> <p><i>Following notice of intention to commence arbitration issued by either party an Arbitrator shall be appointed by both parties to the dispute or in any case of disagreement, by an Arbitrator to be appointed by a judge in Chambers of Mauritius. The Arbitrator fees will be borne by the losing party. Any decision of the Arbitrator shall be final and binding to both parties".</i></p>