



## **Ministry of Health and Wellness**

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### **Award of Procurement Contract** **Notice under section 40(7) of the Public Procurement Act**

This is to notify that, following the bidding exercise carried out by the Ministry of Health and Wellness for the “**Procurement of Laundry Services for Hospital Clothing for a period of Thirty-Six (36) months for Health Region 2: SSRN Hospital and Others (File reference:MHPQ/WKS&S/2025-2026/Q4)**”, the contract has been awarded to **Dry Cleaning Services Ltd** of **Royal Road, Cassis** for the contract price of **Rs 53,238,201.75 (Rupees Fifty-Three Million Two Hundred and Thirty-Eight Thousand Two Hundred and one and cents Seventy-Five only)** exclusive of VAT.

**Acting Senior Chief Executive**  
**Ministry of Health and Wellness**  
**4th Floor, Nexsky Building**  
**Hotel Avenue, Ebene**  
**21 November 2025**

## Ministry of Health and Wellness

COPY

MHPDO/WK&S/2025-2026/DO 12

15 October 2025

The Executive Director  
(Attn: Mr Christophe BOURGAULT DU COUDRAY)  
Dry Cleaning Services Ltd  
Royal Road  
Cassis  
Tel: 207 2000/ Fax: 208 4193  
Email: [info@dc.mu](mailto:info@dc.mu) / [christophe@dc.mu](mailto:christophe@dc.mu)

Dear Sir,

### PROCUREMENT OF LAUNDRY SERVICES FOR HOSPITAL CLOTHING FOR A PERIOD OF 36 MONTHS FOR HEALTH REGION 2:

#### SSRN HOSPITAL AND OTHERS

Please refer to your offer dated 20 August 2025 in response to our Invitation for Bids MPHQ/WKS&S/2025-2026/Q4 (e-Procurement Reference: HEALTH/IFB/2025/2239) dated 24 July 2025 on the above subject.

2. We wish to inform you that your offer for the execution of the Laundry Services for Hospital Clothing for a period of thirty-six (36) months for Health Region 2, SSRN Hospital and others for the sum of Rs 53,238,201.75 (Rupees Fifty-three Million Two Hundred and Thirty-eight Thousand Two Hundred and One and Cents Seventy-Five only) inclusive of all applicable charges, duties, taxes and exclusive of VAT, subject to the terms and conditions and Scope of Services and Performance Specifications in the Bidding documents and extracts at Annex has been approved.

Region	Year 1 (Rs)	Year 2 (Rs)	Year 3 (Rs)	Cumulative for Year 1, 2 and 3 (Rs)
Region 2 SSRN Hospital, Poudre D'Or Hospital, Long Mountain Hospital	17,150,286.50	17,741,894.00	18,346,021.25	53,238,201.75

Issued (Emailed + Reg Post +  
Special despatch)  
16/10/25

3. The contract shall be for a period of **thirty-six (36) months** and shall be inclusive of labour and transport. No subsequent offer or any claims for **labour and/or transport** shall be entertained throughout the duration of the contract. The intended start date for the commencement of the services shall be **11 November 2025**, renewable thereafter on an annual basis subject to satisfactory performance for a further period of **two years**.
4. **Liquidated damage for any delay will be charged at the rate of 0.5% per day of the value of undelivered items for the services at a location in the respective hospital. The maximum amount of liquidated damage per lot is 10 percent of the Contract Price for the respective year.**
5. **Payment will be effected on a monthly basis** after receipt of complete invoice and accompanying documents as required by the User Department after confirmation that the cleaning services have been effected satisfactorily as per the scope of services. All documentations including claims should be addressed to the Regional Health Services Administrator or his /her representatives of the respective regions/sites. You are therefore requested to contact the latter for coordination and follow up of the service.
6. You are requested to submit within **twenty-one (21) days** as from date of this letter a **Performance Security** representing 5% of the contract value for year 1 issued by a Commercial bank/Insurance Company operating in Mauritius. The Performance Security should be valid for a period of **twenty-eight (28) days beyond the contractual period** and should be submitted to the Procurement Registry, Ministry of Health and Wellness, 1<sup>st</sup> Floor, NexSky Building, Hotel Avenue, Cybercity, Ebene.
7. Any correspondence or query in regard to this award should be addressed to the Acting Senior Chief Executive, **Attn: Mrs B.S.Gungadeen**, 4th floor, Ministry of Health and Wellness, NexSky Building, Hotel Avenue, Cybercity, Ebene.
8. Please acknowledge receipt of this offer by email: [procreg@govmu.org](mailto:procreg@govmu.org) within **seven (7) days** as from date of this letter.





## Ministry of Health and Wellness

### Contract Agreement

This CONTRACT (hereinafter called the "Contract") is made the ...1.1... day of the month of **November 2025**, between, on the one hand, **Ministry of Health and Wellness** (hereinafter called the "Employer") and, on the other hand, **Dry Cleaning Services Ltd** represented by **Mr Christophe BOURGAULT DU COUDRAY** of Royal Road, Cassis (hereinafter called the "Service Provider").

#### WHEREAS

- a) the Employer has requested the Service Provider to provide certain Services known as **"Procurement of Laundry Services for Hospital Clothing for a period of thirty-six (36) months for Health Region 2: SSRN Hospital and others"** – file references - **MHPQ/WKS&S/2025-2026/Q4** and **MHPDO/WKS&S/2025-2026/DO 12** as defined in the General Conditions of Contract attached to this Contract (hereinafter called the "Services" and the remedying of any defects therein);
- b) the Service Provider, having represented to the Employer that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of **Rs 53,238,201.75 (Rupees Fifty-three Million, Two Hundred and Thirty-eight Thousand, Two Hundred and one and Cents Seventy-five only)** inclusive of all applicable charges, duties, taxes and exclusive of VAT for a period of thirty-six (36) months as per rates mentioned in your bid.

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:

- (a) the Letter of Acceptance;
- (b) the Service Provider's Bid
- (c) the Special Conditions of Contract;
- (d) the General Conditions of Contract;
- (e) the Scope of Service and Performance Specifications; and
- (f) the Priced Activity Schedule.

## 2. Payment Terms

Payments shall be made according to the following schedule:

- (a) Payment will be effected on a monthly basis after receipt of complete invoice. The Employer will promptly arrange for the payment of those invoices that are partly or fully in order pending clearance for unconformities, if any, in any one of the invoice.
  - (b) Payment shall be made within 21 days of receipt of the invoice and the relevant documents specified in Section VII Special Conditions of Contract Sub-Clause 6.4.
3. The mutual rights and obligations of the Employer and the Service Provider shall be as set forth in the Contract, in particular:
- (a) the Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
  - (b) the Employer shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of Mauritius on the day, month and year indicated above.

Signed by: .....

for and on behalf of the Employer

Signed by: .....

for and on behalf of the Service Provider

Name: **N. Jugmohunsing**

*for Acting Senior Chief Executive*



*Seal of Employer*

Name: **Mr Christophe BOURGAULT DUCOUDRAY**

**Chief Executive Officer**



Dry Cleaning Services Ltd.  
t (+230) 207 2000  
f (+230) 208 4193  
e info@dcs.mu  
o Royal Road, Cassis,  
11303, Mauritius  
dcs.mu

*Seal of the Service Provider*

**BID SUBMISSION FORM - OAB NON CONSULTANCY (VER. 1.0)**

Please click on 'Decrypt' to fill the Bid Submission Form, and to ascertain that the amount and currencies that have been carried forward are the same as per your price breakdown as worked out in the Price Schedules or Bill of Quantities:

To:

We, the undersigned, declare that::

Ministry of Health and Wellness

(a) We have examined and have no reservations to the Bidding Documents, including Addenda issued in accordance with Instructions to Bidders (ITB) Clause 12,;

# Government of Mauritius e-Procurement System

Government of Mauritius e-Procurement System

Document Name: Procurement of Laundry Services for Hospital Clothing for a period of 36 months for Health Region 2:SSRN Hospital and Others

Tender NO. : HEALTH/IFB/2025/2239

HEALTH/IFB/2025/2239

(b) We offer to execute the following contract in accordance with the conditions of Contract, Scope of Service and Performance Specifications, and Activity Schedule accompanying this Bid::

(c) The total price of our Bid excluding discounts offered in item (d) below::

(i) Price brought forward from Detailed Activity Schedule:

Base Bid Price:

Total Price from Detailed Activity Schedule	Item Reference (applicable in case of lot-wise bidding)
53238201.75 (Fifty Three Million Two Hundred Thirty Eight Thousand Two Hundred One Mauritian Rupees And Seventy Five Cents Only)	53238201.75

(ii) Price brought forward from Detailed Activity Schedule - Alternate Bid, if applicable and if provided by supplier:

Alternate Bid Price:

Total Price from Alternate Detailed Activity Schedule
0 (Zero Mauritian Rupee Only)

(d) The discounts offered and the methodology for their application are::

(i) Discount on Base Bid::

Discount	Methodology of Application
0 (Zero Mauritian Rupee Only)	Not Applicable

(ii) Discount on Alternate to Base Bid:

Discount	Methodology of Application
0 (Zero Mauritian Rupee Only)	Not Applicable

(e) Our bid shall be valid for the following period from the date fixed for the bid submission deadline in accordance with the Bidding Documents, and it shall remain binding upon us and may be accepted at any time before the expiry of that period:

(f) If our bid is accepted, we commit to obtain a Performance Security in accordance with the Bidding Document::

(g) We certify/confirm that we comply with eligibility requirements as per ITB Clause 5.:

(h) We, including any subcontractors or suppliers for any part of the contract, do not have any conflict of interest in accordance with ITB 5.1.:

(i) We are not participating, as a Bidder in more than one bid in this bidding process.:

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Hôpital and Others

Tender NO. : HEALTH/ITB/2025/2239

(j) Our firm, its affiliates or subsidiaries, including any Subcontractors or Suppliers for any part of the contract, has not been declared ineligible under the laws of Mauritius;

\* (k) Are you a government owned entity?:

No

\* If Yes, are you meeting the requirements of ITB 5.5? If No, Not Applicable  
select Not Applicable:

(l) We understand that this bid, together with your Letter of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed;

(m) We have taken steps to ensure that no person acting for us or on our behalf will engage in any type of fraud and corruption as per the principles described hereunder, during the bidding process and contract execution: i. We shall not, directly or through any other person or firm, offer, promise or give to any of the Public Body's employees involved in the bidding process or the execution of the contract or to any third person any material or immaterial benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract. ii. We shall not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the bidding process. iii. We shall not use falsified documents, erroneous data or deliberately not disclose requested facts to obtain a benefit in a procurement proceeding. We understand that transgression of the above is a serious offence and appropriate actions will be taken against such bidders.

(n) We have read and understood the content of the Bid Securing Declaration form and subscribe fully thereto, where this compliance is required by the procuring entity. We further understand that this declaration shall be construed as a signed Bid Securing Declaration which could lead to disqualification on the grounds mentioned therein.

(p) The following commissions, gratuities, or fees have been paid or are to be paid with respect to the bidding process or execution of the Contract (if none has been paid or is to be paid, indicate 'NONE'):

NONE

(q) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive::

Name of Person duly authorized to digitally signing the bid: Christophe Bourgault Du Coudray  
In the Capacity of: Director

Duly authorized to digitally sign the bid for and on behalf of: Dry Cleaning Services Ltd



## Government of Mauritius e-Procurement System

Government of Mauritius e-Procurement System

Document Name: Procurement of Laundry Services for Hospital Clothing for a period of 36 months for Health Region 2:SSRN  
Hospital and Others

Tender NO. : HEALTH/IFB/2025/2239

Bid Securing Declaration By subscribing to the undertaking in respect of paragraph (n) of the Bid Submission Form: I/We accept that I/we may be disqualified from bidding for any contract with any Public Body for the period of time that may be determined by the Procurement Policy Office under section 35 of the Public Procurement Act, if I am/we are\* in breach of any obligation under the bid conditions, because I/we: (a) have modified or withdrawn my/our Bid after the deadline for submission of bids during the period of bid validity specified by the Bidder in the Bid Submission Form; or (b) have refused to accept a correction of an error appearing on the face of the Bid; or (c) having been notified of the acceptance of our Bid by the public body during the period of bid validity, (i) have failed or refused to execute the Contract, if required, or (ii) have failed or refused to furnish the Performance Security, in accordance with the Instructions to Bidders. I/We understand this Bid Securing Declaration shall cease to be valid (a) in case I/we am/are the successful bidder, upon our receipt of copies of the contract signed by you and the Performance Security issued to you by me/us ; or (b) if I am/we are not the successful Bidder, upon the earlier of, (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiry of the validity of my/our Bid. In case of a Joint Venture, all the partners of the Joint Venture shall be jointly and severally liable.:

<b>Number of GC Clause</b>	<b>Amendments of, and Supplements to, Clauses in the General Conditions of Contract</b>
<b>1.1(a)</b>	The Adjudicator is <i>Not Applicable</i>
<b>1.1(d)</b>	The contract name is <b>Procurement of Laundry Services for Hospital Clothing for a period of 36 months for Health Region 2:SSRN Hospital and Others.</b>
<b>1.1(g)</b>	The Employer is <b>Ministry of Health and Wellness.</b>
<b>1.1(l)</b>	The Member in Charge is .....
<b>1.1(o)</b>	The Service Provider is .....
<b>1.4</b>	<p>The addresses are:</p> <p>Employer:     The Senior Chief Executive                            Ministry of Health and Wellness                            Level 4, NexSky Building, Cybercity                            Hotel Avenue, Ebène</p> <p>Attention:       :   Assistant Manager Procurement and Supply                                        (Works &amp; Services Section)</p> <p>Tel                : 490 4200 Ext:1068/1036</p> <p>Facsimile        : .....</p> <p>Service Provider:</p> <p>Attention:</p> <p>Facsimile:</p>
<b>1.6</b>	<p>The Authorized Representatives are:</p> <p>For the Employer:</p>

	<table><tr><th>SN</th><th>Region</th><th>Location</th><th>Contact details</th></tr><tr><td rowspan="3">1</td><td rowspan="3">2.</td><td>SSRN Hospital</td><td>Name: Mr A. Panchoo (RHSA) Telephone: +230 243 3952 Fascimile: +230 243 8965</td></tr><tr><td>Poudre D'Or Hospital</td><td>Name: Dr P.K. Nundoo (Medical Superintendent) Telephone: 243 9716</td></tr><tr><td>Long Mountain Hospital</td><td>Name: Dr P.K. Nundoo (Medical Superintendent) Telephone: 243 2397</td></tr></table> <p>For the Service Provider:_____</p>	SN	Region	Location	Contact details	1	2.	SSRN Hospital	Name: Mr A. Panchoo (RHSA) Telephone: +230 243 3952 Fascimile: +230 243 8965	Poudre D'Or Hospital	Name: Dr P.K. Nundoo (Medical Superintendent) Telephone: 243 9716	Long Mountain Hospital	Name: Dr P.K. Nundoo (Medical Superintendent) Telephone: 243 2397
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2.1	The date on which this Contract shall come into effect is <i>as from the signature of Contract Agreement between both parties.</i>												
2.2.2	The Intended Starting Date for the commencement of Services is <i>within 7 days after signature of Contract or as agreed by both parties.</i>												
2.3	The Intended Completion Date is <i>36 months from the intended commencement date of the contract renewal yearly upon satisfactory service as assessed by the Ministry.</i>												
3.2.3	Activities prohibited after termination of this Contract are: Not applicable _____												
3.9	The Service provider shall not use these documents and software for purposes unrelated to this Contract without the prior written approval of the Client.												
3.10.1	<b>The liquidated damages rate is 0.5% per day of the value of undelivered items for the services at a location in the respective hospitals.</b> <b>The maximum amount of liquidated damages per lot is 10% of the Contract Price.</b>												
3.10.3	The percentage of the cost of having a Defect corrected to be used for the calculation of Lack of performance Penalty/(ies) is <i>125%.</i>												
5.1	The assistance and exemptions provided to the Service Provider are: <i>None</i>												
6.2(a)	The amount in local currency is <i>MUR.</i>												
6.2(b)	The amount in foreign currency or currencies is <b>Not Applicable.</b>												

6.4	<p>Payments shall be made according to the following schedule:</p> <p>(a) Advanced payment is not applicable.</p> <p>(b) The Public Body undertakes to effect payment within 21 working days from receipt of invoice after supply of the service items to the satisfaction of the Public Body, subject to the Service Provider submitting all required documents. Final payment shall be adjusted to reflect any non-compliance in the execution of the contract. In case the Supplier is an SME, payment will be effected within 14 working days.</p>
6.5	The interest rate is <b>1% above repo rate of Bank of Mauritius.</b>
6.6.1	Price adjustment is <i>not to be applied</i> in accordance with Sub-Clause 6.6.
7.1	<p>The principle and modalities of inspection of the Services by the Employer are as follows:</p> <p><b>Collection: Regular / Irregular</b></p> <p><b>Delivery : Regular / Irregular</b></p> <p><b>Washing: Good / Satisfactory / Poor</b></p> <p><b>Ironing: Satisfactory / Poor</b></p> <p><b>Packing : Satisfactory / Poor</b></p> <p><b>Mixing of Clothes for different hospitals</b></p> <p><b>Outstanding / owing clothes</b></p> <p><b>Torn Clothes</b></p> <p><b>N.B.</b></p> <p>Bidders who fail to abide to these principles and modalities will be strictly penalized as follows:</p> <p>(a) 10 % of the value of the amount of the service (computed in respect of the linen items) will be deducted for <b><u>irregular collection</u></b> (as regards to the time stated for collection of soiled items), <b><u>delivery</u></b> (within 48 hrs after collection) and outstanding or clothing items becoming due.</p> <p>(b) No payment will be effected for the followings:-</p> <ul style="list-style-type: none"> <li>(i) Poor washing</li> <li>(ii) Poor Ironing</li> <li>(iii) Poor packing</li> <li>(iv) Torn clothing items</li> </ul>

	<p>(v) Mixing of linens for different hospitals*</p> <p>*For mixing of linens, the service provider will also be required to return back the mixed linen and deliver same to their respective hospital(s) at their own cost and within the shortest lapse of time.</p>
8.2.3	The Adjudicator is not applicable.
8.2.4	<p>The arbitration procedures of the following institutions will be used: <i>[choose any one of the two options as appropriate]</i>:</p> <p><i>(a) Arbitration in Mauritius:</i></p> <p><i>Following notice of intention to commence arbitration issued by either party an Arbitrator shall be appointed by both parties to the dispute or in any case of disagreement, by an Arbitrator to be appointed by a judge in Chambers of Mauritius. The Arbitrator fees will be borne by the losing party. Any decision of the Arbitrator shall be final and binding to both parties".</i></p>