

Executive Summary of Bid Evaluation Report

PROVISION OF SECURITY SERVICES FOR ALL HOSPITALS AND OTHER HEALTH INSTITUTIONS FOR A
PERIOD OF TWENTY-FOUR (24) MONTHS

CPB Reference No.: CPB/20/2023

Reference number of procurement: MHPQ/NMW&S/2022-2023/Q55

E-Procurement Reference No; HEALTH/IFB/2022/1015

1. Scope of Contract:

The Ministry of Health and Wellness has invited bids for the Provision of Security Services for All Hospitals and Other Health Institutions for a Period of Twenty-Four (24) months with an initial period of 12 months from the intended commencement date, renewable thereafter for an additional period of 12 months subject to satisfactory performance of the service provider as assessed by the Ministry of Health and Wellness.

Bids have been invited on a Lot basis (inclusive of all sites in each Lot) as per the list contained in Section IV – Activity Schedules.

The Contract would be awarded Lot wise.

S N	Lot No	Description
1.	Lot No 1	Dr A.G. Jeetoo Hospital & Others
2.	Lot No 2	SSRN Hospital & Others
3.	Lot No 3	Dr Bruno Cheong Hospital & Others
4.	Lot No 4	J. Nehru Hospital & Others
5.	Lot No 5	Victoria Hospital & Others
6.	Lot No 6	Other Health Institutions

2. Procurement method used: Open National Bidding – e- Procurement System.
3. Date of Invitation of Bids: 25 August 2023
4. Closing date for submission of bids: 27 September 2023
5. Date and place of opening of bids: Friday 29 September 2023 at the Central Procurement Board.
6. Number of bids received by closing date: Nine (9)
7. Responsiveness of bids:

Bidder' s Name	Pricing at Bid Opening MUR and discount if any	Responsive or not responsive (Yes/ No)	Reasons why bids not responsive
Bidder No.1 Premier Security Solutions Limited	291,790,377.84	Yes	
Bidder No. 2 Defence Hitech Security Services Ltd	161,305,800.00	No	Defence Hitech Security Services Ltd is not compliant for Lots 1,2,4,5 and 6 as it does not meet the criterion of average annual financial amount of services provided over the past five years representing at least half of the annual contract or part thereof for which the bidder is selected for award. This non-compliance is considered as a major deviation. Moreover, the bidder is not abiding to the Remuneration Order as at Annex A of the bidding documents: "Other documents (Ver. 1.0)", a breakdown of the total amount quoted accordingly to its price mechanism applied in the Price Activities Schedule, taking into consideration the remuneration rates quoted, inclusive of the basic wages and salaries, transport cost, day and night shift payment, bonus, leaves, office expenses, overheads and other related expenses such as uniforms and protective items, time-off for meal & tea break, etc. It has indicated that the basic salary of its Security Guards is Rs 11, 575 instead of Rs 13,009. Directive Nos. 37 and 68 provide for remuneration of employees as per relevant Remuneration Order stipulates that the basic salary payable to a Security Guard for year I is Rs 13,009. This non-compliance is considered as a major deviation.

Bidder' s Name	Pricing at Bid Opening MUR and discount if any	Responsive or not responsive (Yes/ No)	Reasons why bids not responsive
Bidder No.3 Quick Security Guards Ltd	322,871,976.00	No	Bid Security neither soft copy has been uploaded nor original deposited at the CPB. This is a major deviation from the requirement of the bidding document.
Bidder No.4 Rapid Security Services Ltd	347,185,536.00	Yes	
Bidder No.5 Edmond Security Services Ltd	234,441,600.00	No	The bidder has uploaded the bid security on the e-procurement system but not deposited the original bid security at the CPB. This is a major deviation from the requirement of the bidding document.
Bidder No.6 High Security Guard Services Ltd	47,750,600.00 (Lot 4 only)	No	<p>High Security Guard Services Ltd has not met the criterion for average annual financial amount of services provided over the last five years representing at least half of the annual contract or part thereof for which the bidder is selected for award. This is a major deviation from the requirement of the bidding document.</p> <p>Moreover, the bidder is not abiding to the Remuneration Order as at Annex A of the bidding documents: "Other documents_(Ver. 1.0)", a breakdown of the total amount quoted accordingly to its price mechanism applied in the Price Activities Schedule, taking into consideration the remuneration rates quoted, inclusive of the basic wages and salaries, transport cost, day and night shift payment, bonus, leaves, office expenses, overheads and other related expenses such as uniforms and protective items, time-off for meal & tea break, etc. It has indicated that the basic salary of its Security Guards is Rs 12, 735 instead of Rs 13,009. Directive Nos. 37 and 68 provide for remuneration of employees as per relevant Remuneration Order stipulates that the basic salary payable to a Security Guard for year 1 is Rs 13,009. This non-compliance is considered as a major deviation.</p>
Bidder No.7 Top Security Service Ltd	293,058,360.00	Yes	

Bidder's Name	Pricing at Bid Opening MUR and discount if any	Responsive or not responsive (Yes/ No)	Reasons why bids not responsive
Bidder No.8 Smart Security Services Ltd	290,794,373.04	No	The bid validity provided by the bidder vide its letter dated 27 September 2023 states the bid is valid for 90 days as from 05 September 2023, i.e. up to 03 December 2023, which is not as per requirement of the bidding documents - ITB 16. The BEC considers this deviation of bid validity as a major deviation as stipulated in Directive No.3 issued by the PPO on 30 April 2010 item (iv) of the Guidelines for Determination of Responsiveness of bids – failure to satisfy the bid validity (i.e the bid validity period is shorter than specified in the bidding documents).
Bidder No.9 Shriyaa Enterprise Limited	244,200,000.00	No	The bidder has neither uploaded the bid security on the e-procurement nor deposited the original at the CPB. This is a major deviation from the requirement of the bidding document.

8. Price comparison for bids that are substantially responsive and Composite Score:

Ranking of bid prices for Lot 1 against Cost Estimate

SN	Bidders	Bid Price MUR (excl VAT)	Rank
1	Bidder No.1 Premier Security Solutions Limited	73,876,454.16	1 st
2	Bidder No.4 Rapid Security Services Ltd	87,139,668.00	3 rd
3	Bidder No.7 Top Security Service Ltd	74,239,200.00	2 nd

Deviation of bid prices for Lot 2 against Cost Estimate

SN	Bidders	Bid Price MUR (excl VAT)	Rank
1	Bidder No.1 Premier Security Solutions Limited	37,079,532.00	2 nd
2	Bidder No.4 Rapid Security Services Ltd	43,114,128.00	3 rd
3	Bidder No.7 Top Security Service Ltd	36,855,000.00	1 st

Deviation of bid prices for Lot 3 against Cost Estimate

SN	Bidders	Bid Price MUR (excl VAT)	Rank
1	Bidder No.1 Premier Security Solutions Limited	35,417,257.44	1 st
2	Bidder No.4 Rapid Security Services Ltd	41,945,436.00	3 rd
3	Bidder No.7 Top Security Service Ltd	35,484,120.00	2 nd

Deviation of bid prices for Lot 4 against Cost Estimate

SN	Bidders	Bid Price MUR (excl VAT)	Rank
1	Bidder No.1 Premier Security Solutions Limited	49,308,178.32	2 nd
2	Bidder No.4 Rapid Security Services Ltd	58,913,988.00	3 rd
3	Bidder No.7 Top Security Service Ltd	48,749,400.00	1 st

Deviation of bid prices for Lot 5 against Cost Estimate

SN	Bidders	Bid Price MUR (excl VAT)	Rank
1	Bidder No.1 Premier Security Solutions Limited	72,824,103.36	1 st
2	Bidder No.4 Rapid Security Services Ltd	87,904,044.00	3 rd
3	Bidder No.7 Top Security Service Ltd	74,370,240.00	2 nd

Deviation of bid prices for Lot 6 against Cost Estimate

SN	Bidders	Bid Price MUR (excl VAT)	Rank
1	Bidder No.1 Premier Security Solutions Limited	23,284,852.56	1 st
2	Bidder No.4 Rapid Security Services Ltd	28,168,272.00	3 rd
3	Bidder No.7 Top Security Service Ltd	23,360,400.00	2 nd

Composite Score of Bidders

LOT NUMBER	Bidder No.1 Premier security Solutions Limited			Bidder No.4 Rapid Security Services Ltd			Bidder No.7 Top Security Service Ltd		
	Technical Relative Score	Financial Relative Score	Composite Score	Technical Relative Score	Financial Relative Score	Composite Score	Technical Relative Score	Financial Relative Score	Composite Score
1	64.36	30	94.36	65.19	25.43	90.62	70.00	29.85	99.85
2	64.36	29.82	94.18	65.19	25.64	90.83	70.00	30.00	100.00
3	64.36	30	94.36	65.19	25.33	90.52	70.00	29.94	99.94
4	64.36	29.66	94.02	65.19	24.82	90.01	70.00	30.00	100.00
5	64.36	30	94.36	65.19	24.85	90.04	70.00	29.38	99.38
6	64.36	30	94.36	65.19	24.80	89.99	70.00	29.90	99.90

9. Best Evaluated Bid:

Lot No	Bidder Name and Bid Amounts (MUR) excl. VAT
1.	Bidder No. 7 - Top Security Services Ltd for a bid price of MUR 74,239,200.
2.	Bidder No. 7 - Top Security Services Ltd for a bid price of MUR 36,855,000.
4.	Bidder No. 1 - Premier Security Solutions Ltd for a bid price of MUR 49,308,178.32.
5.	Bidder No. 1 - Premier Security Solutions Ltd for a bid price of MUR 72,824,103.36.
6.	Bidder No. 7 - Top Security Services Ltd for a bid price of MUR 23,360,400.

9.1 Lot 3: The Public Body may wish to relaunch bid for this Lot.