PRESS COMMUNIQUE
Ministry of Health and Wellness

**Online Sales of Pharmaceutical Products**

(1) It has been reported to the Ministry of Health and Wellness that several transactions of pharmaceutical products, Health Supplements and Ayurvedic products are being effected on digital platforms, namely WhatsApp and Tik Tok, amongst others. It has also been reported that many retail pharmacies are providing delivery services after requesting customers to order on WhatsApp.

(2) As per Section 17 (2) of the Pharmacy Act 1983 “No person shall sell by retail any medicine or drug in any place other than pharmacy”.

(3) As per Section 41 of the same act, “No person shall advertise any pharmaceutical product intended for human or veterinary use except in such technical or professional publications, as may be approved by the Board”.

(4) The Ministry of Health and Wellness wishes to point out that these platforms are not regulated by the Pharmacy Board.

(5) The public is hereby being advised to refrain from buying pharmaceutical products from such online platforms.

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