**Family Planning Clients & Activities**

**New acceptor**
Someone who accepts a contraceptive method for the first time from a provider of a family planning programme.

**Current User**
A new acceptor who continues with the same or different method of contraception and pays regular return visits to the family planning service point to receive services and supplies.

**Drop out**
A current user who does not show up at scheduled appointment or thereafter within a defined period (according to the contraceptive method) for services and contraceptive resupplies at a family planning service point.

**Drop out returnee**
A client who starts receiving again the services and supplies available at the family planning service point after temporarily failing to pay return visits at the service point.

**Canvassing**
The purpose of canvassing is to seek potential clients who will benefit from information and services at a family planning service point.

**Follow-Up**
The purpose of follow ups is to remind clients that they have missed a scheduled appointment and to encourage them to make a return visit to the family planning service point.

**Session**
Field visits made by community health worker for canvassing and follow-ups.

**Organisations and Acronyms**

**ACTION FAMILIALE (A.F.)**
Action Familiale, a non-governmental organisation, was established in 1963 at the initiative of Msgr J. Margeot, then Vicar General of the Mauritian Catholic Diocese. Besides, promoting only sympto-thermal, which is a natural family planning method, Action Familiale provides a wide range of services which includes counselling services to couples.

**MAURITIUS FAMILY PLANNING & WELFARE ASSOCIATION (MFPWA)**
The MFPWA, a non-governmental organisation, was set up in 1957 by some volunteers who believed that the rampant population growth rate would hinder economic development in Mauritius. The MFPWA promotes modern methods of contraception and is involved in many family planning related activities.

**MATERNAL AND CHILD HEALTH/ FAMILY PLANNING (MCH/FP)**
The Ministry of Health and Quality of Life administers the Maternal and Child Health/Family Planning Programme which promotes reproductive health. The Family Planning Programme was integrated with the Maternal and Child Health Services in 1972.