

# MINISTRY OF HEALTH AND QUALITY OF LIFE

## GUIDELINES FOR OPENING OF PHARMACIES(Retail)

### **1. GENERAL**

Before submitting an application for the opening of a pharmacy; the applicant is advised to consult the website of the Ministry, or call at the office of the Registrar of the Pharmacy Board, to take cognizance of the updated guidelines for opening of retail pharmacies.

### **2. CRITERIA**

While considering an application for the opening of a retail pharmacy in a particular area, the Pharmacy Board will apply the following additional criteria under Section 18(4) (a) and (b) of the Pharmacy Act 1983:

i. **The pharmacy to population ratio:**

The pharmacy to population ratio in that area should be **1 pharmacy for 2000 inhabitants.**

ii. **Minimum Distance**

The minimum distance between the proposed pharmacy and an existing must be **200 meters** (linear).

**NOTE:** *The above requirements will not apply with respect to shopping malls and smart cities.*

### **3. REQUIREMENTS**

- (i) Area of pharmacy - minimum of 25 square metres  
(1 sq. M=10.76 sq. ft)
- (ii) Every pharmacy shall consist of at least 2 adjoining rooms, each having
  - (a) a minimum floor space of 12.5 square metres; and
  - (b) a minimum height of 2.75 metres
- (iii) One room of the pharmacy shall be used as a service room and either 2 other rooms or one other room divided into 2 sections by a partition of not less than 2 metres in height shall be used for dispensing and storage respectively.

- (iv) Height of mezzanine to be equivalent to 2.75 metres, if floor space is to be included in the area of the pharmacy.
- (v) The pharmacy should be separate from any other business by a concrete partition.
- (vi) No part of the pharmacy shall be sublet to doctors or any other healthcare professional.
- (vii) Doctors' surgeries should be completely separate from the pharmacy by a concrete partition.
- (viii) No part of the pharmacy to be sublet for any other business
- (ix) No name of pharmacy to be printed on labels, copies of prescriptions, signboard, etc. **unless the name has been approved by the Board**
- (x) Pharmacists are advised to consult existing Laws and Regulations on "Opening of pharmacies"
- (xi) No advertisement to feature on signboard.
- (xii) The name of the Pharmacist in Charge should be conspicuously displayed. It must be reviewed and updated immediately when there is a changeover of Pharmacist.
- (xiii) Any change in the management (Change of Shareholders, Company transfers of shares, transfer of trade license) needs prior approval of the Pharmacy Board.
- (xiv) The guidelines will be subject to revision as and when required.

**For any further information, kindly contact the office of the Registrar, 8<sup>th</sup> Floor, Emmanuel Anquetil Building, Ministry of Health and Quality of Life, Port Louis. (Tel No. 201-2036/2697; Fax: 201-1205/3326.)**

**11.9.17**

**DISCLAIMER**

**APPLICATION TO OPEN A  
RETAIL/WHOLESALE PHARMACY**

Date:.....

**To: The Applicant**

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The issue of Application Forms and of related information in respect of the opening of a pharmacy and its subsequent submission to the Registrar of the Pharmacy Board **do not entail that a licence to operate a retail/wholesale pharmacy will be granted to the applicant by the Board.**

**I also acknowledge receipt of the guidelines for opening of pharmacies handed over to me and; I have taken note of the contents therein.**

Please acknowledge receipt of this disclaimer by signing the copy and returning it to the undersigned.

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**Signature of Applicant**

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**Registrar Pharmacy Board**